

POLICY MANUAL

Subject: Patient Rights

Effective Date: 3/91

Initiated By: Mike Todd
Clinical Director

Approved By: Jim Moore
Chief Executive Officer

Review Dates: 12/02 CSF, 02/09 DNF, 05/09 BLA
02/11 Committee, 10/12 Committee, 2/14 Committee

Revision Dates: 2/14/94, 12/96 CSF
10/99 CSF, 01/10 Committee

POLICY:

Cumberland Heights is committed to insuring that each patient receives professional service in a manner that protects their fundamental human, civil, constitutional and statutory rights. To this end, a [Statement of Patient Rights](#) has been adopted.

PROCEDURE:

1. Patients are informed of their rights during the admission process in a language understandable to them. A copy of the Statement of Patient Rights is given to each patient at the time of admission.
2. During orientation, the Statement of Patient Rights is reviewed again with the patient.
3. A Statement of Patient Rights shall be posted in the lobbies of the residential and outpatient facilities, as well as the residential admissions office.
4. Statements include the process to discuss any perceived violations of rights.
5. The grievance policy and procedure (see related documents) is followed to correct any such complaint.
6. Patients shall not have the following responsibilities:
 - a) Responsibility for the care of other patients;
 - b) Responsibility for the supervision of other patients unless on duty/on site staff are present;
7. Patients are NOT required to make public statements of gratitude to Cumberland Heights or to perform in public gatherings. In addition, identifiable photographs cannot be used without signed written consent of the patient and/or guardian.